

In order to keep our patients, community and staff safe, we have implemented a new **Visitor & Caregiver Policy**.

Patients may be accompanied by one (1) visitor or caregiver at a time. Specific exceptions in various situations are outlined below.

Exceptions to caregiver and approved visitor procedures:

Patients Requiring Caregivers

Adult patients in the outpatient ambulatory setting are permitted **one (1)** visitor. To minimize risk, we encourage patients who are able to receive care without the presence of a visitor or caregiver to do so.

Pediatric Patients

Ambulatory (outpatient) pediatric patients are permitted **one (1) adult primary caregiver** for a clinic visit. Newborns are allowed **two (2) adult visitors or caregivers**.

Outpatient Prenatal Patients

Prenatal patients are welcome to bring **two (2) adult caregivers or partners** with them to their prenatal and ultrasound visits.

Surgery Patients

- For adult patients receiving same-day surgery, **one (1) visitor or caregiver** is allowed into the facility in order to accompany the patient during their check-in and pre-procedure preparation (as appropriate).
- For pediatric patients receiving same-day surgery, **two (2) visitors or caregivers** are allowed.
- Visitors and caregivers are encouraged to wait outside the facility whenever possible. The caregiver should be accessible during the procedure either in the designated waiting area as space allows, or by designated phone number.

Family Meetings

For family meetings, **two (2) family members** (as designated by the patient) may attend. When applicable, one (1) of the attendees should be the surrogate or stand-in decision maker or Designated Power of Attorney (DPOA). One (1) additional person may attend to support the DPOA. Both family members may attend the meeting in person.

End of Life Visitation

No more than two **(2) visitors** may be in the room at one time. Exceptions may be considered by the attending provider. COVID (+) or Suspected – No visitors will be permitted for COVID (+) or patients with suspected COVID except at end of life, with the approval of the attending provider.

Emergency Department & Urgent Care

A **single caregiver** may be allowed to accompany the patient at the discretion of the clinical team and as conditions necessitate. A pediatric patient may be accompanied by one **(1) adult**.



- Anyone entering VRH buildings will be screened according to the VRH Patient and Visitor Screening policy
- Visitors and caregivers are required to wear a medical mask of their own when entering a VRH facility. If they do not have a mask then one will be provided. If a visitor or caregiver refuses to wear a mask, they will be asked to leave.
- No visitors under the age of 12 are permitted, except at the end of life.

For people needing to transact financial business with the hospital, please call 603-543-5693 or 603-543-5694 rather than presenting to the hospital.

****Individuals unable to wear a face mask due to a disability, may request reasonable modifications according Americans with Disabilities Act (ADA)***