

In order to keep our patients, community and staff safe, we have implemented a new **Visitor & Caregiver Policy**.

No visitors and/or caregivers will be admitted to our facilities without a specific exception.

Exceptions to caregiver and approved visitor procedures:

Patients Requiring Caregivers

Patients in the outpatient ambulatory setting who otherwise would not be able to navigate to their appointment without the active support of a caregiver (for example cognitively impaired or physically challenged patients) are permitted to have one **(1) caregiver** accompany them.

Pediatric Patients

Ambulatory (outpatient) pediatric patients are permitted one **(1) adult primary caregiver** for a clinic visit.

Outpatient Prenatal Patients

Prenatal patients are welcome to bring one **(1) adult caregiver or partner** with them to their prenatal and ultrasound visits.

Surgery Patients

For adult and pediatric patients receiving same-day surgery, one **(1) caregiver** is allowed into the facility in order to accompany the patient during their check-in and pre-procedure preparation (as appropriate). The caregiver should be accessible during the procedure either in the designated waiting area or by designated phone number, and be available for consult as needed. The caregiver is encouraged to leave once the procedure has started. The caregiver will receive a telephone update from the surgical care team upon completion of the procedure.

Family Meetings

For family meetings, two **(2) family members** (as designated by the patient) may attend. When applicable, one (1) of the attendees should be the surrogate or stand-in decision maker or Designated Power of Attorney (DPOA). One (1) additional person may attend to support the DPOA. Both family members may attend the meeting in person.

End of Life Visitation

No more than two **(2) visitors** may be in the room at one time. There are no exceptions for larger groups of visitors. Individuals and family members who are not visiting with the patient will be asked to leave the facility. If the patient has confirmed or suspected COVID-19 and is at the end of life, only two (2) designated visitors are permitted in total (no rotations allowed). Visitors for these patients must use full personal protective equipment (PPE).

Emergency Department & Urgent Care

A single caregiver may be allowed to accompany the patient at the discretion of the clinical team and as conditions necessitate. A pediatric patient may be accompanied by one **(1) adult**.



- **Anyone entering VRH buildings will be screened for COVID-19.**
- **All individuals entering VRH are required to wear a cloth mask at minimum. If you do not have your own mask, one will be provided.**
- **No caregivers or visitors under the age of 12 are permitted.**

For people needing to transact financial business with the hospital, please call 603-543-5693 or 603-543-5694 rather than presenting to the hospital.

****Individuals unable to wear a face mask due to a disability, may request reasonable modifications according Americans with Disabilities Act (ADA)***